

## Conditions of Hire

In this agreement the following definitions apply:

*'The Company'* shall mean All Events Limousines

*'Hirer'* shall be deemed to be the person who has made the hire agreement and or the person responsible for the payment of the hire

*'Hire'* shall mean the period for which the vehicle has been hired or has been reserved for

*'Vehicle'* shall mean any car or limousines supplied by the company to the hirer

*'Party'* shall have the meaning person or persons accompanying the hirer as his or her guest or invitees

*'Chauffeur'* shall mean the driver of the vehicle employed by the company or contracted by the company

## Before you book

Careful consideration should be made when choosing your vehicle with regards to access. Some church entrances and streets are very narrow and not easily accessible by our larger vehicles and may also be blocked by other cars. Your chauffeur will assess the situation at the time and will get you as close as possible, but will not risk damaging the vehicle.

Please note that our limousines are licensed to carry a maximum of 8 passengers.

## Payment of Deposit

A non refundable deposit is required within 7 days to confirm your booking. We can accept payment by laser, credit card, cheque or postal order. Cheque's or Postal orders should be made payable to All Events Limousines. Failure to pay within 7 days may result in the cancellation of the agreement.

## Cancellation

The company must receive notification in writing of any cancellations. Deposits may be transferred to a new booking if the company is notified at least 30 days before the date of hire. The new booking must be made within 6 months of the original date and is subject to availability. Cancellations made within 30 days of the hire date will be liable for the full amount of the booking.

## Payment of Balances

Full payment is required **30 days prior to the booking date** for all Wedding Car bookings. Balances paid by credit card or visa/mastercard debit cards will incur a 2.5% transaction charge.

## Responsibility, Conduct & Safety

The hirer shall be fully responsible and liable for any damage caused both inside and outside the vehicle by the hirer or a member of his or her party, howsoever caused. This includes incitement or behaviour resulting in damage to the vehicle or its contents by a third party. It is an express condition of the hire that the hirer accepts this responsibility.

The consumption of food is not permitted in any of the vehicles. All drink must be consumed in the vehicle and glasses may not be removed for any reason whatsoever. The company will not allow red wine or Bailey's (or similar) to be consumed in the vehicle at any time owing to the potential damage to the interior as a consequence of spillage. Consumption of alcohol is for those over the age of 18 only. Please request a soft drink alternative if required.

The opening of champagne bottles can be hazardous to the occupants of the vehicle and may give rise to damage to the vehicle; therefore, champagne bottles may only be opened by the chauffeur outside of the vehicle..

The hirer accepts that the company adopts a strict no smoking policy in all of its vehicles and that any failure to adhere to this policy will result in the immediate termination of this agreement without any refund.

It is a legal requirement that all passengers wear a seat belt where fitted. All of our vehicles are fitted with seat belts up to the maximum number of passengers allowed by law. Therefore, all passengers in the party are required to wear a seat belt. The hirer specifically indemnifies the company and the chauffeur against any fines imposed or injury as a consequence of the passengers failing to comply with this legal requirement.

The company does not permit the taking of any illegal drugs or partaking of any illegal activities whilst in the vehicle, failure to abide by this condition will result in the immediate termination of the hire without compensation.

The hirer expressly accepts that except in cases of an emergency, only the chauffeur may open and close doors, this is a safety precaution to minimise the risk of accidents and damage to the vehicle. The company will not be held responsible for accidents caused as a consequence of the hirer or his or her party failing to adhere to this condition and the hirer accepts responsibility for any damage to the vehicle and or any third party as a result of the hirer or hirer's party failing to adhere to this condition.

### **Limitation of liability**

The hirer accepts and indemnifies the company and its chauffeurs against any loss, consequential or otherwise as a result, direct or otherwise of a failure to meet time deadlines. It is the responsibility of the hirer to ensure that there is adequate time to travel to and from destinations, the company will provide advice, but this does not form any part of a contract between the hirer, the hirer's party or the company and its employees.

Whilst we maintain our vehicles to the highest standards, unfortunately cars can and do break down at times. If this happens before the hire, we reserve the right to change the vehicle. If we are unable to provide an alternative vehicle, a full refund will be offered. **We recommend that the hirer has emergency back up plans or alternative transportation.** If a vehicle is delayed due to either accident or breakdown the company does not accept liability for alternative arrangements made by the hirer. If a mechanical failure occurs during the hire, the chauffeur will do their utmost to rectify the situation at the time. If we are unable to complete the hire as contracted then a refund/partial refund will be offered but we cannot accept responsibility for any additional costs incurred.

### **In the event of a complaint**

Complaints should be directed to your chauffeur at the time of occurrence to allow them the opportunity to rectify the situation immediately. If the situation was not rectified, please direct any complaints in writing to the postal address below within 14 days of the date of hire. The company will respond in full within 7 days.

### **Contact us**

Showroom & Postal Address: All Events Limousines, Unit 14, Westside Business Park, Old Kilmeaden Road, Waterford (by appointment only).

Contact us: 051 590962 (office) 086 60 60 645 (Karen) or 087 90 30 601 (Steven)  
[info@alleventslimos.com](mailto:info@alleventslimos.com)

Late Night Opening on Thursdays until 7.15pm. Open last Sunday of the month 12-4pm (by appointment)